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M.Sc. Research Café Highlights Student Investigations into Health Systems and Management



A new learning opportunity and a showcase for M.Sc. students' research.

Providing an opportunity for students to present their research to an audience of colleagues, external collaborators, community members and future students, the first Telfer School M.Sc. Research Café held on February 28 drew praise from all participants. "We definitely came away from the Research Café with a sense that this needs to be an annual event," noted Vice-Dean (Research) Martine Spence, who introduced a short programme of presentations by two senior faculty members and research talks by selected M.Sc. students. "We plan to continue to develop this event as a way to showcase the tremendous research potential we see flourishing each year in our M.Sc. programs."

Professor David Doloreux and Professor Wojtek Michalowski were introduced by M.Sc. Management Director Mark Freel and M.Sc. Health Systems Director Craig Kuziemsky. Dr. Doloreux, Research Chair in Canadian Francophonie, applied his expertise on regional innovation systems to discuss *'Contextualised' knowledge, innovation and terroir: The case of the Canadian wine industry*. Dr. Michalowski, a leading authority on health informatics and the

director of the MET (Mobile Emergency Triage) Research Group, centered his talk on the opportunities and challenges posed by use of information technology for supporting clinical decisions.

The second part of the evening featured a series of 1-minute research presentations by M.Sc. students and recent graduates and a poster session for further dialogue around their projects. It was a dynamic opportunity for learning and collaboration within a condensed format that delivered valuable practice in the art of summarizing research, said second-year M.Sc. Management Anoosheh Rotamkalei, who gave an overview of her thesis, titled *Intervention, Venture Capitalists, and Internationalization: The case of EDC (Economic Development Canada)*. The format of the evening "really underlined the diversity of the work being done," said Alex Cornett, a 2012 graduate of the M.Sc. Health Systems program who presented on *Identifying Communication Precursors to Medical Error in an In-patient Clinical Environment: A Palliative Sedation Therapy Case Study*. "In health systems, for example, while we often say you can study anything within the healthcare system, that is such a large scope, it's sometimes difficult for people to understand what that means," observed Cornett, who works at the CT Lamont Primary Care Research Centre within the Bruyère Research Institute. She said the event was therefore valuable in introducing prospective students to the research opportunities available to them in the M.Sc. program.

By engaging in research the Telfer Masters students learn valuable skills as they prepare to enter disciplines that increasingly rely on research expertise, Professor Spence explained. "The Telfer research community, in the broadest sense, benefits tremendously from the students' research activities. In fact, it is often students' research contributions that deepen our expertise, illuminate promising new areas for discovery, and help build even stronger research collaborations. In this sense the Research Café provided a very good illustration of the way research momentum is building at the Telfer School."

Financement de la recherche | Research Funding

Professor Umar Ruhi and M.Sc. Student Awarded Mitacs Funding to Study Mashup Technologies



Umar Ruhi and Sabbir Ahmed, a graduate student in the M.Sc. E-Business Technologies Program have been awarded \$15,000 from the Mathematics of Information Technology and Complex Systems (MITACS) Accelerate funding to study BI (business intelligence) mashups.

BI mashups help knowledge workers – i.e., analysts, developers, and project managers – respond better to unpredictable events which create a need for just-in-time data management. These tools are a new kind of web based applications providing self-service and real-time BI. They unify disparate data and services to respond more effectively to analytical needs at the level of the individual and the business. Many industry experts believe that BI mashups can help reverse that trend in part because they encourage the engagement of end-users.

The researchers will review the current landscape of BI and market-vendor interactions. The key outcome will be to formulate a utility framework that can help organizations understand the business process requirements that can be satisfied through the use of BI mashups. Mitacs is providing one-half of the funding towards Mr. Ahmed's internship, with the balance being contributed from the project's industry partner IBM Canada Ltd.

Sandra Schillo contribuera à la mobilisation des connaissances dans la recherche de biocarburants



Sandra Schillo contribuera à un projet du Réseau BioFuelNet Canada conçu pour améliorer l'utilisation de la recherche et développement sur les biocarburants dans la politique, la réglementation, la pratique et la commercialisation. Chercheuse en innovation et entrepreneuriat, elle s'est joint à l'École de gestion Telfer en juillet 2012.

Elle collaborera avec le chercheur principal Fred Pries, de la faculté d'administration de l'Université de Guelph, et la candidate au doctorat Amy Lemay, de l'Université de Toronto et VISTA S&T. L'équipe effectuera une recherche sur les liens entre les activités de recherche et les besoins de recherche potentiels des utilisateurs / récepteurs grâce à une subvention du Réseau BioFuelNet, un Réseau de centres d'excellence qui rassemble la communauté canadienne de recherche sur les biocarburants.

L'équipe recevra 75 000 \$ de novembre 2012 à mars 2015. On prévoit que les résultats contribueront à la mobilisation des connaissances et la meilleure harmonisation des besoins des utilisateurs / récepteurs et la recherche universitaire sur les biocarburants.

Telfer School of Management Research Fund (SMRF)

We are pleased to announce that fifteen research projects were funded by the Telfer School of Management Research Fund (SMRF) since last summer.

SMRF Research

Morad Benyoucef (\$5,670)

A Study of Consumers' Cognitive Styles when Dealing with Social Commerce

Shujun Ding (\$6,000)

The Effects of International Financial Reporting Standards Adoption and Audit on Private Firms' Debt Financing

Gurprit Kindra (\$6,000)

An Investigation of Hedonic and Utilitarian Shopping Motivations of Indian Consumers at the Bottom-of-the-Pyramid

Craig Kuziemsky (\$5,600)

A Study of the CTU Bullet Rounds Process

SMRF Leverage

Sandra Schillo (\$1,980)

Methodological Limitations of Measuring Innovation Impact in the Innovation Literature

SMRF Graduate Student

Doug Angus and **Vicki Sabourin** - M.Sc. in Health Systems (\$2,000)

Évaluation des procédures utilisées pour les stratégies de recrutement à l'Hôpital Montfort pour les infirmières autorisées : Une étude de cas

Mark Freel and **Elliot Bourgeois** - M.Sc. in Management (\$1,700)

The Perception of Credit Pricing Influencers for Firms in the Canadian Screen-Based Production Industry

Wojtek Michalowski and **Javier Fiallos** - M.Sc. in Health Systems (\$2,000)

A Model for Performance Evaluation of Pediatric Emergency Department Physicians Industry

Wojtek Michalowski and **Suman Deep Kaur** - M.Sc. in Health Systems (\$2,000)

A Comparative Analysis of Post-market Surveillance of Natural Health Products (NHPs)

Allan Riding and **Tanita Noor Tahmina** - M.Sc. in Management (\$1,975)

The Incidence of Islamic Banking and Finance in Canada

SMRF Supervision

Starting 2013, the SMRF Graduate Student program has been replaced by this new stream of the Telfer School of Management Research Fund to facilitate student supervision and provide up to \$8,000 in stipend for M.Sc. students during the course of their studies. We are pleased to announce that five students will benefit from this grant in the first round of competition:

Silvia Bonaccio and Xiaoxi Chang - M.Sc. in Management (\$12,207)
Is It Best to Have it All: Cognitive, Emotional and Behavioral Consequences of Conflicting Expert Advice on Decision Makers

Margaret Dalziel and Xiao Zhao - M.Sc. in Management (\$4,940)
The Determinants and Evolution of Inter-Firm Transaction Networks in the Apparel Sector

Allan Riding and Shuangshuang Kong - M.Sc. in Management (\$10,000)
The Impacts of Cross-Border Acquisition on Acquired Canadian Venture Capital Backed SMEs

Allan Riding and Richa Singh - M.Sc. in Management (\$8,600)
Gender and Financing Preferences of Young SME Owners in Canada: Do Women Tend to Be Discouraged Borrowers?

Martine Spence and Oluwaseun Afolayan - M.Sc. in Management (\$11,498)
Alternative Growth of Small Firms: An Alternative Lens through the Theory of Effectuation

Recherche en collaboration | Collaborative Research



Coastal-Change Project (C-Change) is very pleased to report that it has partnered with Dr. Tracey O’Sullivan, Director of the EnRiCH Project at the Faculty of Health Sciences of the University of Ottawa. C-Change and EnRiCH (Enhancing Resilience and Capacity of Health) have much in common with regard to community-based research, community vulnerability, impacts on the community of emergency events, and community preparedness and adaptation. C-Change is especially proud to be a member of the EnRiCH International initiative that has been very successful in garnering a team of global researchers on effective emergency preparedness. C-Change and EnRiCH will be presenting their work next May in Germany at the 10th International Conference on Information Systems for Crisis Response and Management (ISCRAM 2013).

The first C-Change Communities of Practice Meeting was held October 2012 in Ottawa with participation from all team members from the 4 C-Change communities in each of Canada and the Caribbean. During this session, community partners learned a great deal from their peers, especially how many of the risks, threats and adaptation measures to guard against and help deal with climate change effects were common among the study sites. This generated lots of productive discussion and participants left with a wealth of information and the ability to network with others dealing with the same issues. C-Change is planning follow-up Communities of Practice meetings in the coming months.

C-Change members will be participating in the Caribbean Studies Association 38th Annual Conference, being held in June 2013 in Grand Anse, Grenada. The conference theme is “Caribbean Spaces and Institutions: Contesting Paradigms of “Development” in the 21st Century”. C-Change will have special sessions on the agenda and will also be holding a one day C-Change General Meeting, taking advantage of the presence of both Canadian and Caribbean community partners, students and researchers.



Last February, C-FOAM was pleased to present a seminar on “Dynamic Modelling with STELLA” by Telfer Adjunct Professor, Dr. Rick Moll. Rick has recently joined C-FOAM and Telfer from Statistic Canada where he worked on forestry modelling using system dynamics. Rick co-chaired the 2011 World Congress of the Natural Resource Modeling Association held at Telfer. He is currently President of the Resource Modeling Association.

At the request of the DFAIT, Science and Technology directorate, C-FOAM researchers are preparing a report on the state of the aquaculture sector in Canada. This report is for DFAIT’s use in preparing for the meeting that was held in March in Santiago, Chile on the continuing talks on the Implementation of the Canada-Chile MOU on Science and Technology Cooperation.

Work is continuing on the “Innovations in the Newfoundland Inshore Fishery” project. Telfer Adjunct and C-FOAM member Maureen Woodrow and Dan Lane are working along with project members in Newfoundland to review findings from interviews conducted with participants. This project runs until June 2013.



Le réseau de recherche sur la gestion des océans finalise actuellement le troisième volume de la série *Policy Briefs* développée par le Oceans and Coasts Network-Canada (OCN-Canada). Cette série traite de plusieurs sujets liés à politique de gestion des océans et vise à influencer les politiques des gouvernement (fédéral et provinciaux), sensibiliser les industries océaniques et côtières et unir les communautés côtières. Le troisième volume sera publié en mars 2013.

Nos professeurs en vedette | Spotlight on our Professors



Barbara Orser visited Mount Saint Vincent University in Halifax to discuss the transformative role of women in business. She shared her research with students and faculty as the 2013 Nancy's Chair in Women's Studies Visiting Lecturer, capping off her visit with a lecture called *Feminine Capital: How Women Are Creating Wealth and Social Change*.

"In conversations with thousands of managers and entrepreneurs, we are learning that women embrace a continuum of perspectives about how being female impacts the way they do business," says the co-holder of the Deloitte Professor in the Management of Growth Enterprises.

Allan Riding was invited to participate in the Organisation for Economic Co-operation and Development's SME policy review in Russia. He travelled to Moscow last December with other academic observers for meetings with officials from government and the banking sector in Russia. Dr. Riding, who is Deloitte Professor in the Management of Growth Enterprises, advised on the financing instruments that facilitate the growth of small- and medium-sized enterprises. This policy review is being carried out in the context of Russia's accession to the Paris-based OECD. It follows similar OECD missions to other countries to support the exchange of information amongst governments and their partners in order to achieve continued improvements.



Mark Freel has been appointed as the Telfer School's RBC Financial Group Professor in the Commercialization of Innovation for a 5-year period. This professorship focuses on commercialization of science- and technology-based innovations. This appointment will offer Professor Freel the opportunity to provide support and mentorship to faculty involved in entrepreneurship and commercialization of innovation and to contribute to the Telfer School's efforts to develop this strategic area of excellence. The RBC Professor will harness strong business and academic resources to advance research, educational programs and outreach with the community in this area. He also collaborates with the Telfer School's Entrepreneur-In-Residence in the development of courses and other initiatives related to entrepreneurship.



Dominique Ferrand a pris sa retraite en 2012. Professeur agrégé en technologie de l'information et directeur du programme de M.Sc. en technologie du commerce électronique et des certificats d'études supérieures en commerce électronique, affaires électroniques et technologie de l'Internet, il a également participé à la mise sur pied du programme de doctorat en e-Business.

Jonathan Linton and his co-authors Robert Klassen and Vaidyanathan Jayaraman have received the Top Cited Article 2007-2012 by Elsevier for their article *Sustainable Supply Chains: An Introduction* that was published in the *Journal of Operations Management*, 25(6).



Lavagnon Ika a reçu un prestigieux prix de l'International Project Management Association (IPMA) pour l'excellence de son programme de recherche sur la supervision, la gestion et les facteurs clés de succès des projets de développement international financés par la Banque mondiale. Sa recherche permet un rapprochement entre les domaines de la gestion de projet et du développement international qui ont beaucoup d'enseignements à tirer l'un de l'autre. Également, elle pose le jalon pour de nouvelles implications en matière de pratiques exemplaires de gestion de projet.

Parmi ses contributions de recherche, M. Ika a récemment publié l'article intitulé *Critical Success Factors for World Bank Projects: An Empirical Investigation*, dans le *International Journal of Project Management*; il était également le rédacteur invité d'un numéro spécial du *Journal of African Business*, intitulé *Why Do Projects Fail in Africa?*

Les professeurs **Samia Chreim** et **Doug Angus** contribueront au Centre de recherche sur les pratiques exemplaires (NBPRC) en soins infirmiers, lancé à la fin de 2012 dans le but d'approfondir la recherche, de favoriser la coopération et de faciliter le transfert de connaissance par rapport aux pratiques exemplaires. Cette entité est devenue un centre de recherche à part entière après six années exceptionnelles comme unité de recherche, cofondée en janvier 2006 par l'Université d'Ottawa et l'Association des infirmières et infirmiers autorisés de l'Ontario (RNAO) grâce au financement du ministère de la Santé et des Soins de longue durée de l'Ontario.

Samia Chreim y participera en offrant son expertise sur la gestion des soins de santé, qui est l'un de ses principaux domaines de recherche. En 2009, elle a reçu une subvention du Conseil de recherches en sciences humaines pour étudier les dynamiques du changement et de l'identité des collaborations interprofessionnelles et inter-organisationnelles des services de soins de santé.



Doug Angus partagera son expertise en matière de gestion, de politique et de l'économie des soins de santé. Reconnu pour ses collaborations avec les chercheurs de l'École des sciences infirmières tels que les professeurs Barbara Davies (codirectrice du Centre), Nancy Edwards et Ian Graham, M. Angus constate qu'il semblait tout naturel qu'il devienne membre du NBPRC.

Margaret Dalziel joined the Conrad Business, Entrepreneurship and Technology Center, which is a part of the Faculty of Engineering at the University of Waterloo. A professor at the Telfer School since 2001, Margaret brought to the School 15 years experience in technology development and research management at McGill University, PRECARN (an industrial research consortium), and the Canadian Space Agency.



Nos étudiants M.Sc. en vedette | Spotlight on our M.Sc. Students

Thesis Proposals | Thesis Defences

Emmanuel Kabura (M.Sc. in Health Systems) – October 2012
Thesis Proposal: *Problématique du choix thérapeutique : Application multicritère au cas de la fibrillation auriculaire (FA)* – Supervisor: Sarah Ben Amor

Anoosheh Rostamkalaei (M.Sc. in Management) – October 2012
Thesis Proposal: *Venture Capitalists' Value Adding Activities: The Case of EDC* – Supervisors: Allan Riding & Kaouthar Lajili

Seyed A. Izad Shenaz (M.Sc. in Health Systems) – October 2012
Thesis Defence: *Predicting High-Cost Patients in General Population Using Data Mining Techniques* – Supervisors: Bijan Raahemi & Craig Kuziemsky

Javier Fiallos (M.Sc. in Health Systems) – October 2012
Thesis Proposal: *A Model for Performance Evaluation of Pediatric Emergency Physicians* – Supervisors: Wojtek Michalowski & Jonathan Patrick

Kate MacNaughton (M.Sc. in Health Systems) – October 2012
Thesis Defence: *The Dynamics of Role Construction in Interprofessional Primary Health Care Teams* – Supervisors: Samia Chreim & Ivy Bourgeault

Tanita Noor Tahmina (M.Sc. in Management) – October 2012
Thesis Proposal: *The Incidence of Islamic Banking and Finance in Canada* – Supervisor: Allan Riding

Hadeel Al-Yacoub (M.Sc. in Management) – November 2012
Thesis Proposal: *Cost-Effectiveness of Combining MRI with Mammography for Breast Cancer Screening among High-Risk Population in Ottawa* – Supervisor: Mark Freel

Andrea Ghazzawi (M.Sc. in Health Systems) – November 2012
Thesis Defence: *Navigating the Stroke Rehabilitation System: A Family Caregiver's Perspective* – Supervisors: Craig Kuziemsky & Tracey O'Sullivan

Emmanuel Kabura (M.Sc. in Health Systems) – November 2012
Thesis Defence: *Problématique du choix thérapeutique : Application multicritère au cas de la fibrillation auriculaire (FA)* – Supervisor: Sarah Ben Amor

Xiao Zhao (M.Sc. in Management) – November 2012
Thesis Proposal: *The Determinants and Evolution of Major Inter-firm Transactions in U.S. Apparel Sector* – Supervisor: Margaret Dalziel

Alex Cornett (M.Sc. in Health Systems) – December 2012
Thesis Defence: *Identifying Communication Precursors to Medical Error in an In-Patient Clinical Environment: A Palliative Sedation Therapy Case Study* – Supervisor: Craig Kuziemsky

Asmita Sharma (M.Sc. in Management) – December 2012
Thesis Defence: *Managerial Demographics: Conceptualization and Its Impact on the Innovation Performance of Manufacturing Firms* – Supervisor: Mark Freel

Anika Laperrière (M.Sc. in Management) – December 2012
Thesis Defence: *The Internationalization of Professional Service Firms: An Organizational Learning Approach* – Supervisor: Martine Spence

Asha Gajaria (M.Sc. in Health Systems) – January 2013
Thesis Proposal: *The Study of Alignment of Patient and Provider Attitudes in Health Care Intervention Programs: A Qualitative Case Study of the Centre for Healthy Active Living at the Children's Hospital of Eastern Ontario* – Supervisors: Craig Kuziemsky & Wojtek Michalowski

Sushil Dahiya (M.Sc. in Management) – January 2013
Thesis Defence: *Cleantech SMEs' Expectations and Perceptions of an Established Community-Based Intermediary Moving into their Sector* – Supervisors: Tom Brzustowski & Samia Chreim

Elliott Bourgeois (M.Sc. in Management) – January 2013
Thesis Proposal: *Perceptions of Credit Pricing Influencers in the Screen-Based Production Industry* – Supervisor: Mark Freel

Elizabeth Gagnon (M.Sc. in Health Systems) – February 2013
Thesis Proposal: *A Salutogenic Exploration of Partnership Dynamics within a Community-Based Participatory Research Intervention* – Supervisors: Dan Lane & Tracey O'Sullivan

Jessica Scott (M.Sc. in Health Systems) – March 2013
Thesis Proposal: *Perceived Barriers to the use of Electronic Health Records for Infectious Disease Surveillance in Canada* – Supervisors: Craig Kuziemsky & Raywat Deonandan

Post-Internship Presentations

Javier Fiallos (M.Sc. in Health Systems) – Internship at the Children's Hospital of Eastern Ontario (CHEO). He contributed to a decision support project in the emergency department, analyzing patient visits data and developing quantitative models. His aim was to identify improvements to the department's triage system and explore modifications to surgery block scheduling and nurse staffing for day surgery.

Vicki Sabourin (M.Sc. in Health Systems) – Internship at the Canadian Primary Health Care Research & Innovation Network (CPHCRIN). She contributed towards building a strategic plan under the supervision of Dr. William Hogg, the executive director and Hannah Irving and Michelle Prentice, the network's coordinators.

MSMSA – New Master of Science in Management Student Association

A group of students currently enrolled in the Master of Science in Management program have created the MSMSA to provide all M.Sc. in Management students with a positive academic and social experience by developing a close-knit community amongst one another and other student associations. It is also beneficial for currently enrolled students as well as prospective/future M.Sc. in management candidates to help foster the great experience of the program.

The Association's Board of Directors:

Michael Lever - President and GSAED Representative

Maria El Chababi - Vice-President and Alternate GSAED Representative

Richa Singh - Treasurer

Joey Floyd & Sona Kollarova - Communications and Marketing Officers

Meng Jin - Secretary

Publications



F. Adjaoud



S. Ahmed



D. Angus



W. Ben-Amar



M. Benyoucef



S. Bonaccio



A. Boujenoui



R. Bozec



T. Brzustowski



J. Calof

Livres | Books

Brzustowski, T. (2012). *Why We Need More Innovation in Canada: And What We Must Do to Get It*. Ottawa: Invenire, 344 p.

Deakins, D. and **Freel, M.** (2012). *Entrepreneurship and Small Firms, 5th Edition*. London, UK: McGraw-Hill, 392 p.

Sharpe, N.R., De Veaux, R.D., Velleman, P.F. and **Wright, D.** (2013). *Business Statistics, Second Canadian Edition with MyStatLab*. Pearson Education Canada, 1096 p.

Chapitres de livres | Book Chapters

Richard, N., **Chreim, S.**, Bourgeault, I.L. and **Angus, D.** (2012). Chronically Ill Patients' Experience of Illness and Healing Relationships in Integrative Medicine. In Carter, K.R. and Murphy, G.E. (Eds.), *Alternative Medicine: Practices, Health Benefits, and Controversies (Health Care Issues, Costs and Access)*. Hauppauge, NY: Nova Science.

Ding, S., Jia, C., Li, Y. and Wu, Z. (2013). Institutional Shareholders and Executive Compensation: An Ethical View. In Cressy, R., Cumming, D. and Mallin, C. (Eds.), *Entrepreneurship, Finance, Governance and Ethics. Advances in Business Ethics Research, Volume 3*. Springer, Chapter 16, pp. 363-387.

Donia, M. (2012). Attitudes, Perceptions, Learning and Stress. In Wankel, C. (Ed.), *Management through Collaboration: Teaming in a Networked World*, Routeledge, Chapter 15.

Hamzaoui-Essoussi, L. and **Zahaf, M.** (2012). Production and Distribution of Organic Foods: Assessing the Added Values. In Konvalina, P. (Ed.), *Organic Farming and Food Production*. InTech, Chapter 7, pp. 145-166.

Keshavjee, K., **Kuziemsky, C.**, Vassanji, K. and Ghany, A. (2013). A Complex Adaptive Systems Perspective of Health Information Technology Implementation. In Courtney, K.L., Shabestari, O. and Kuo, A. (Eds.), *Studies in Health Technology and Informatics, Volume 183: Enabling Health and Healthcare through ICT*, pp. 209-213.

Ghany, A., Vassanji, K., **Kuziemsky, C.** and Keshavjee, K. (2013). The Use of Discrete-Event Simulation Modeling to Compare Handwritten and Electronic Prescribing Systems. In Courtney, K.L., Shabestari, O. and Kuo, A. (Eds.), *Studies in Health Technology and Informatics, Volume 183: Enabling Health and Healthcare through ICT*, pp. 383-387.

Kuziemsky, C. and Cornett, A. (2013). A Model of Collaborative Agency and Common Ground. In Courtney, K.L., Shabestari, O. and Kuo, A. (Eds.), *Studies in Health Technology and Informatics, Volume 183: Enabling Health and Healthcare through ICT*, pp. 388-392.

Kuziemsky, C.E. (2013). A Multi-Tiered Perspective on Healthcare Operability. In Silicia, M.A. and Balazote, P. (Eds.), *Interoperability in Healthcare Information Systems: Standards, Management, and Technology*. IGI Global, 355 p.

Embrechts, M.J., Gatti, C.J., **Linton, J.D.** and Roysam, B. (2013). Hierarchical Clustering for Large Data Sets. In Georgieva, P., Mihaylova, L. and Jain, L.C. (Eds.), *Advances in Intelligent Signal Processing and Data Mining. Studies in Computational Intelligence, Volume 410*. Springer, Chapter 8, pp. 197-233.

Patrick, J. and Aubin, A. (2013). Models and Methods for Improving Patient Access. In Denton, B.T. (Ed.), *Handbook of Healthcare Operations Management: Methods and Applications, International Series in Operations Research & Management Science 184*, Chapter 15, pp. 403-420

Articles dans des revues avec comité de lecture | Refereed Journal Articles

Ben-Amar, W., Francoeur, C., Hafsi, T. and Labelle, R. (March 2013). What Makes Better Boards? A Closer Look at Diversity and Ownership. *British Journal of Management*, 24(1): 85-101.

Dalziel, M. (October 2012). Strategies for Challenger Firms from Emerging Economies in the Era of Open Innovation. *International Journal of Technological Learning, Innovation and Development*, 5(4): 331-345.

Sun, Y., Jin, C., Zhan, F., Wang, X., Liang, M., Zhang, Q., **Ding, S.** et al. (October 2012). Host Cytokine Storm Is Associated With Disease Severity of Severe Fever With Thrombocytopenia Syndrome. *The Journal of Infectious Diseases*, 206(7): 1085-1094.

"Perhaps the most important lesson of the UK's e-health records failure is that the complexity of healthcare delivery requires a collaborative approach to designing systems."

Craig Kuziemsky and Scott Reeves
Journal of Interprofessional Care

Beaulieu, P., **Ding, S.** and Qu, B. (December 2012). Compensation Disclosure in China. *Asia-Pacific Journal of Accounting & Economics*, 19(3): 253-277.

Dodonova, A. (November 2012). Toeholds and Signalling in Takeover Auctions. *Economics Letters*, 117(2): 386-388.

Andrew, C. and **Doloreux, D.** (November 2012). Economic Development, Social Inclusion and Urban Governance: The Case of the City-Region of Ottawa in Canada. *International Journal of Urban and Regional Research*, 36(6): 1288-1305.

Doloreux, D. and Lord-Tarte, E. (December 2012). Context and Differentiation: Development of the Wine Industry in Three Canadian Regions. *The Social Science Journal*, 49(4): 519-527.

Doloreux, D. and Shearmur, R. (December 2012). How Much Does KIBS Contribute to R&D Activities of Manufacturing Firms? *Economia Politica*, 3: 319-342.



S. Chreim



J. Corbo



M. Dalziel



S. Ding



A. Dodonova



D. Doloreux



M. Donia



S. Durocher



C. Elliott



M. Freel

Bujaki, M. and **Durocher, S.** (Winter 2012). Industry Identification through Ratio Analysis. *Accounting Perspectives*, 11(4): 315-322.

Aslesen, H.W. and **Freel, M.** (October 2012). Industrial Knowledge Bases as Drivers of Open Innovation? *Industry and Innovation*, 19(7): 563-584.

Ika, L.A. and Saint-Macary, J. (July-September 2012). The Project Planning Myth in International Development. *International Journal of Managing Projects in Business*, 5(3): 420-439.

Gauthier, J-B. and **Ika, L.A.** (October 2012). Foundations of Project Management Research: An Explicit and Six-Facet Ontological Framework. *Project Management Journal*, 43(5): 5-23.

Khoroshilov, Y. (November 2012). Preemptive Bidding in Takeover Auctions with Affiliated Values. *The Quarterly Review of Economics and Finance*, 52(4): 395-401.

Stacey, D., Bakker, D., Ballantyne, B., Chapman, K., Cumming, J., Green, E., Harrison, M., Howell, D., **Kuziemsky, C.** et al. (November 2012). Managing Symptoms During Cancer Treatments: Evaluating the Implementation of Evidence Informed Remote Support Protocols. *Implementation Science*, 7:110, 11 pages.

Kuziemsky, C. and Reeves, S. (November 2012). The Intersection of Informatics and Interprofessional Collaboration. *Journal of Interprofessional Care*, 26(6): 437-439.

Lapierre, L.M., Naidoo, L.J. and **Bonaccio, S.** (October 2012). Leaders' Relational Self-Concept and Followers' Task Performance: Implications for Mentoring Provided to Followers. *The Leadership Quarterly*, 23(5): 766-774.

Lapierre, L.M., Hammer, L.B., Truxillo, D.M. and Murphy, L.A. (October 2012). Family Interference with Work and Workplace Cognitive Failure: The Mitigating Role of Recovery Experiences. *Journal of Vocational Behavior*, 81(2): 227-235.

Lapierre, L.M., Bremner, N.L. and McMullan, A.D. (October 2012). Strength in Numbers: How Employees' Acts of Followership Can Influence their Manager's Charismatic Leadership Behavior. *Zeitschrift für Psychologie - Journal of Psychology*, 220(4): 251-261.

Leck, J.D., **Elliott, C.** and Rockwell, B. (Fall 2012). E-Mentoring Women: Lessons Learned From A Pilot Program. *Journal of Diversity Management*, 7(2): 83-96.

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"E-mentoring promises to be a very effective and efficient mechanism to assist workers advance in their careers. For e-mentoring to work, however, it is essential that trust between mentor and mentee is formed, and formed as quickly as possible."
 Joanne Leck and Penny Wood
American Journal of Industrial and Business Management

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L. Hamzaoui



L. Ika



Y. Khoroshilov



G. Kindra



C. Kuziemyky



L. Lapierre



J. Leck



J. Linton



J. Madill



P. Manga

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*Judith Madill and Rafael Ziegler
International Journal of Nonprofit and Voluntary Sector Marketing*

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P. McIlkenny



C. McWatters



W. Michalowski



M. Mignerat



M. Mulvey



B. Orser



J. Patrick



T. Quon



B. Raaheemi



F.-É. Racicot

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***Best Teaching Paper Award**

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G. Richards



A. Riding



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The next issue of *Avant-Garde* will include publications from mid-February to mid-September 2013.

Send your references at faucher@telfer.uottawa.ca.

Recherche en Action | Research in Action

- Une étude de **Daniel Zéghal**, Directeur du Centre de recherche en comptabilité et en gouvernance CGA-Canada, **Tony Quon** et **Michael Maingot** a été citée dans l'article *Few changes to risk disclosure in wake of financial crisis, study finds* (theglobeandmail.com).
- **Jonathan Calof** wrote the article *Event Intelligence through the Eyes of an Old Crow* (*Competitive Intelligence Magazine*, July/September 2012, pages 56-60). **Jonathan Calof**, **Greg Richards** and **Jack Smith** co-authored the article entitled *Creating Successful Industrial Policy – Towards Decreasing Uncertainty by Combining Foresight, Intelligence and Business Analytics* (*Myforesight*, September 2012).
- **Tyler Chamberlin** was quoted in the *Globe and Mail* on innovation in Canada, in the article *Restaurants need to innovate or be eaten*.
- **Gurprit Kindra** was interviewed for the article *Major retailers mark anniversary blitz ahead of Target invasion* (theglobeandmail.com).
- **Michael Mulvey** was interviewed for the articles: *Debt-ridden family rises to the '100 Thing Challenge* (cbc.ca); *Competing for fans* (obj.ca); *Why is Lululemon so successful?* (globalnews.ca); *Digital is Fashion's Newest accessory* (thegenteel.com); *Ads but a small step in fighting* (centretownnews.ca); *After you, I insist: Cautious shoppers let early adopters assume all the risk* (canada.com). He was also interviewed about marketing junk food to kids on CBC Radio show *All in A Day*, and did a TV segment addressing minimalism lifestyles for CBC News.
- **Barbara Orser** commented on the pros and cons of business women going on maternity leave (financialpost.com). She was also interviewed for the article *Women in small business* (canadianbusiness.com). The **Taskforce for Women's Business Growth** was cited in the article *Women Owned-Businesses: Canada needs more female entrepreneurs* (thestar.com).
- **Greg Richards** was interviewed by the *Ottawa Citizen* for the article *IT shortage to hit 100,000 by 2016*.
- **Umar Ruhi** was interviewed on CTV National News about the prospects of crowdsourcing in healthcare. He wrote an article about the motivations & implications of BlackBerry's rebranding in *The Ottawa Business Journal*. He also discussed the BlackBerry's rebranding strategy (ectnews.com). Finally, professor Ruhi was interviewed for the article *Controversial coupon site returns with more LCBO deals* (cbc.ca).
- **Martine Spence** a commenté sur les petites et moyennes entreprises dans le magazine *Career Option*. Elle a également donné une entrevue télé à TFO à propos de l'entrepreneuriat vu par les femmes. L'épisode s'intitule *Entreprise de père en fille* et est diffusé en français. On peut le visionner sur le site Web rubytfo.tv.

À vos calendriers! | Mark Your Calendars!

Friday, April 5, 2013

Distinguished Speaker Series

Michael Dobler, Dresden University of Technology
Auditor-Provided Non-Audit Services in Listed and Private Family Firms
DMS 7170, from 10:30 to 12:00

Wednesday, April 10, 2013

Management Research Seminar Series

Paul Robson, Royal Holloway, University of London
Strategic Entrepreneurship and Small Firm Growth in Ghana
DMS 7170, from 10:00 to 12:00

Tuesday, April 16, 2013

Telfer Innovation Policy Seminar Series

Pierre Therrien, Industry Canada
How does measurement standardization allow innovation policy to be developed?
DMS 7170, from 15:30 to 17:00

Friday, April 19, 2013

CARMA Consortium Webcast Program

Patrick Shrout, New York University
Implementing Multilevel Analyses of Daily Diary
DMS 6160, from 12:00 to 13:30

Tuesday, April 23, 2013

Telfer-Sprott Research Forum 2013

Sprott School of Business, Carleton University
For more details, visit the event section on the website.

Friday, April 26, 2013

Research Challenges Seminar Series

François-Éric Racicot, Telfer School of Management
DMS 6160, from 11:00 to 12:00

Wednesday, May 1, 2013

Canadian Common CV Workshop

Organized by the Research Office
DMS 6160, from 10:00 to 11:00

Thursday, May 2, 2013

UROP Workshop

Pascale Lafrance, Office of the Vice-President, Research
DMS 6160, from 10:00 to 11:00

Friday, May 10, 2013

Health Systems Research Seminar Series

Samson Tu, Stanford University
DMS 7170, from 10:00 to 12:00

Tuesday, May 14, 2013

Telfer Innovation Policy Seminar Series

John Hector, Natural Resources Canada
Can the Canadian natural resources sector lead our innovation and productivity agenda?
DMS 7170, from 15:30 to 17:00

Pour plus de renseignements sur nos événements à venir, consultez notre site web à l'adresse :
www.telfer.uottawa.ca/recherche/evenements.

La Bibliothèque de gestion | The Management Library

Quoi de neuf?

Jessica McEwan, chef de la bibliothèque de gestion, est de retour au travail après un congé de maternité. Nous avons aussi le plaisir d'accueillir Francine Forget, commis de bibliothèque, qui travaille maintenant à temps complet à la bibliothèque de gestion. Francine gèrera les activités du bureau d'information durant le jour, du lundi au vendredi.

Explorez ces nouvelles ressources!

Bloomberg Professional

The Library's two Bloomberg Terminals continue to be popular. We have introduced an electronic scheduling tool to manage terminal bookings and have developed a research guide for first-time users. Telfer professors are beginning to integrate Bloomberg into class assignments, notably ADM3352M (Portfolio Management) and ADM4350M (Equity Valuation). To learn more about Bloomberg, or to explore how to integrate this tool into your course content, please contact Jessica McEwan.

Osiris

From Bureau Van Dijk, this product contains detailed reports and data on listed, and major unlisted/delisted, companies world-wide. Coverage is nearing 80 000 companies.

Frost & Sullivan

This product's strengths are in its reports on emerging technologies, industry analysis and market trends in aerospace and defense, energy, environment, food, chemicals, biotechnology, healthcare, telecom, information technology, transportation, electronics, and semiconductors.

Passport GMID

We are very excited to have acquired Passport, Euromonitor International's global market analysis software platform. Analyses industry trend data, market sizes and market shares from countries around the world. It contains long historic and forecast data series, and allows for comparison of data across countries.

Séances d'information

N'hésitez pas à communiquer avec nous si vous désirez qu'une bibliothécaire présente à vos étudiants les ressources de la bibliothèque. Nous seront heureuses de leur démontrer comment ces dernières peuvent les aider à faire leurs travaux!

Jessica McEwan, Chef, Bibliothèque de gestion
Téléphone : poste 5414
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La Direction de la recherche | The Research Office

Fonds de recherche Telfer-Sprott

Ce fonds a pour but de promouvoir la collaboration entre les professeurs de l'École de gestion Telfer et de la Sprott School of Business sur les plan des activités de recherche, collaborations qui pourraient mener à l'obtention de subventions externes et à la publication d'articles dans des revues scientifiques à comité de lecture prestigieuses.

Date limite pour le dépôt du projet de recherche : **Lundi le 1er avril 2013**

Programme de financement de groupes stratégiques de recherche

Ce programme a pour but de faciliter le processus de création de communautés d'intérêt de recherche entre les professeurs de l'École de gestion Telfer et des collaborateurs provenant d'autres universités et/ou des secteurs publics et privés.

Date limite pour le dépôt du projet de recherche : **Lundi le 15 avril 2013**

Fonds de recherche de l'École de gestion Telfer (SMRF)

Ce fonds a pour but de promouvoir les activités de recherche des professeurs de l'École. Un volet de ce fonds est réservé aux étudiants des programmes de maîtrise ès sciences en gestion et en systèmes de santé et à leurs superviseurs.

Date limite pour soumettre un projet de recherche pour les volets *Recherche*, *Appoint*, *Mobilisation des connaissances* et *Contrepartie* : **Vendredi le 24 mai 2013**

Date limite pour soumettre un projet de recherche pour le volet *Supervision* : **Vendredi le 14 juin 2013**



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