

TELFER EXECUTIVE PROGRAMS

UNIVERSITY OF OTTAWA

REGIONAL HEALTH SENIOR LEADERSHIP PROGRAM (RHSLP)

A photograph of three healthcare professionals in a meeting. A woman with blonde hair, wearing a grey blazer and a red lanyard, is pointing at a laptop screen. A woman with dark curly hair, wearing a white lab coat and a stethoscope, is looking at the laptop. A woman with dark hair, wearing blue scrubs, is standing behind them, also looking at the laptop. The background is a blurred office setting with a large screen displaying a colorful bar chart.



The **Regional Health Senior Leadership Program (RHSLP)** is designed for healthcare leaders looking to enhance their ability to respond to the rapidly changing health care landscape in Eastern Ontario. The last several years have put a strain on our healthcare system and its leaders. In response, leaders must be agile, create a sense of belonging, and continue to deliver excellent care under a strained and shifting system. This transformation will require a new era of compassionate and inclusive leaders that are self-aware and create a culture of trust. These leaders will require advanced skills required to collaborate, create and achieve. RHSLP will strengthen and refine these skills to help healthcare leaders continue to respond and effectively lead in a volatile, uncertain, complex and ambiguous (VUCA) emerging future.

WHO SHOULD ATTEND?

RHSLP is designed for leaders working in Ontario healthcare organizations, including:

- Senior leaders (e.g. senior managers, directors, heads of divisions or departments, site leaders, senior administrators)
- Regional healthcare providers (Hospitals, OHT partners, primary care, community care, long-term care, etc.)
- Leaders from private organizations within the health sector



PROGRAM LENGTH

8 days over 5 months



PROGRAM FORMAT

In-person



PEER COACHING GROUPS

Connect with peers at each module

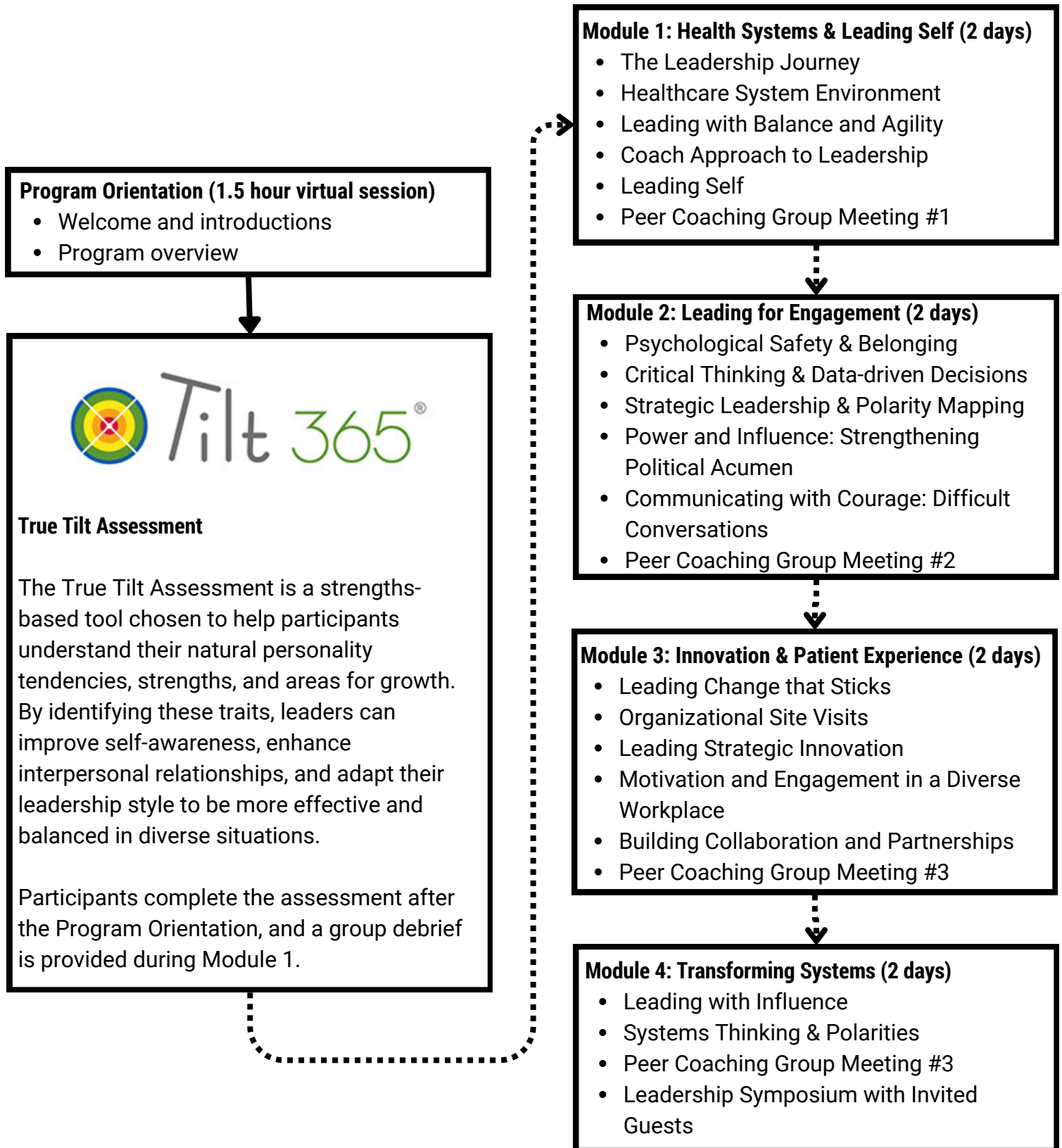
WHY CHOOSE RHSLP?

Leadership for the Healthcare Context: Program learning will focus on leadership skills relevant to the dynamic, multi-stakeholder context of healthcare. The program supports the 'quintuple aim' framework and is aligned with the LEADS framework and the Certified Health Executive (CHE) Program from the Canadian College of Health Leaders.

Integrated, Applied, and Practical Learning Experience: The program includes leadership assessments, organizational site visits, and concludes with a Leadership Symposium, uniting leaders from across the healthcare, public, and private sectors.

Networking & Peer Learning: Every cohort is designed to broaden the breadth and quality of each participant's network. Participants attend from a variety of hospitals and other healthcare organizations. At each module, participants meet with their peer coaching group to discuss workplace challenges.

PROGRAM STRUCTURE



ACCREDITATION



Attendance at this program (Regional Health Senior Leadership Program) entitles certified Canadian College of Health Leaders members (CHE / Fellow) to **23 Category II credits** towards their maintenance of certification requirement.

PROGRAM FEATURES

Networking and community development are an essential part of leadership in the health care sector. Participants will build their connections across organizations in support of better, integrated care and to share and find support for common leadership challenges.

Leadership Assessments are included in the program to develop participants' self-awareness as they develop their capabilities as leaders.

Organizational Site Visits are an opportunity for small peer groups to visit an organization that has been successful in initiating a change or innovation that may be instructive for participants in addressing their own challenges. Participants will have the opportunity to identify relevant and promising practices and solutions offered by the organizations' experience.

Peer Coaching Circles are small groups of peers that meet and create an environment of trust and mutual support that enables them to coach each other in exploring the challenges and complexities of their roles and in designing effective ways to achieve what matters most to them.

LEARNING OUTCOMES

Understand the Healthcare System

- Explore the current context of the Eastern Ontario healthcare system
- Navigate in a healthcare system that is volatile, uncertain, complex, and ambiguous (VUCA)

Lead with Self Awareness

- Learn how leadership styles and preferences can work to support as well as hinder addressing the healthcare system challenges
- Develop personal and team practices for supporting resilience and psychological safety

Lead Enterprises, People, and Diverse and Inclusive Workplaces

- Develop strategies for building and sustaining trust to foster collaboration
- Expand skills in giving and receiving feedback through peer coaching
- Lead strategically with critical thinking, systems thinking, and data-driven decision making

Lead Innovation, Change, and Organizational Transformation

- Use power and influence effectively in a complex organization
- Clearly communicate strategic directions, create alignment, and foster stakeholder buy-in





YOUR CREDENTIAL



Upon completion of this program, participants will receive a **digital badge** via Credly to mark their achievement and celebrate their newly acquired skills. Digital badges are blockchain-encrypted credentials that are easy to share and verify.

For more information about the **Regional Health Senior Leadership Program**, please contact:

Telfer Executive Programs
Telfer's Executive Campus
99 Bank St., Suite 200
Ottawa ON K1P 6B9

 tlfr.ca/rhslp
 executiveprograms@telfer.uOttawa.ca
 613-562-5921
 Payment available via Visa & Mastercard



 **TELFER**
EXECUTIVE PROGRAMS