

# PROGRAM SCHEDULE

## DATE AND TIME

### Module 1: Introduction to Healthcare Quality and Safety

Quality & Patient Safety in the Healthcare Environment	Full Day In-Person Session	Thursday, October 3, 2024 8:30 a.m. to 4:30 p.m.
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Healthcare Project Management	Full Day In-Person Session	Friday, October 4, 2024 8:30 a.m. to 4:30 p.m.
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### Module 2: Mobilizing for Improvement

In-depth Analysis of Current Contexts	Full Day In-Person Session	Thursday, October 31, 2024 8:30 a.m. to 4:30 p.m.
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Tools of Analysis	Full Day In-Person Session	Friday, November 1, 2024 8:30 a.m. to 4:30 p.m.
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### Module 3: Enabling Change Through Effective Leadership

Application of Analysis Tools and Leading Change	Full Day In-Person Session	Thursday, December 5, 2024 8:30 a.m. to 4:30 p.m.
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Leadership Awareness and Styles	Full Day In-Person Session	Friday, December 6, 2024 8:30 a.m. to 4:30 p.m.
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### Days 7 – 9: Patient Safety Fundamentals and Guiding Improvement

Project Work in Project Learning Groups and specialist presentation(s)	Full Day In-Person Session	Friday, January 17, 2025 8:30 a.m. to 4:30 p.m.
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Project Work in Project Learning Groups and specialist presentation(s)	Full Day In-Person Session	Friday, February 28, 2025 8:30 a.m. to 4:30 p.m.
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Project Work in Project Learning Groups and specialist presentation(s)	Full Day In-Person Session	Wednesday, April 16, 2025 8:30 a.m. to 4:30 p.m.
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Poster Feedback Session (optional; one-on-one coaching)	Half Day Virtual Session	Friday, May 2, 2025 1:00 p.m. to 4:00 p.m.
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		DATE AND TIME
<b>Project Presentation</b>		
Project Presentations to CEOs, Medical Department Heads, Senior Management, and invited guests	Full Day In-Person Session	Friday, June 13, 2025 8:30 a.m. to 4:30 p.m.
<b>Post-Program Follow-Up</b>		
Follow-up session to provide continued support for ongoing and/or new project(s)	Half Day In-Person Session	Friday, November 14, 2025 1:00 p.m. to 4:00 p.m.