

# PROGRAM SCHEDULE

## DATE AND TIME

### Module 1: Quality and Project Management

**Day 1:** Quality & Patient Safety in the Healthcare Environment Full Day In-Person Session Thursday, October 5, 2023 8:30 a.m. – 4:30 p.m.

**Day 2:** Healthcare Project Management Full Day In-Person Session Friday, October 6, 2023 8:30 a.m. – 4:30 p.m.

### Module 2: Measurement in Healthcare

**Day 3:** Healthcare Quality & Safety Metrics Full Day In-Person Session Thursday, November 9, 2023 8:30 a.m. – 4:30 p.m.

**Day 4:** Performance Management and Business Processes Full Day In-Person Session Friday, November 10, 2023 8:30 a.m. – 4:30 p.m.

### Module 3: Enabling Change Through Effective Leadership

**Day 5:** Leading Change Full Day In-Person Session Thursday, December 7, 2023 8:30 a.m. – 4:30 p.m.

**Day 6:** Leadership Awareness and Styles Full Day In-Person Session Friday, December 8, 2023 8:30 a.m. – 4:30 p.m.

### Module 4: Quality Improvement & Safety Project

**Day 7:** Project Work in Project Learning Groups and specialist presentation(s) Full Day Virtual Session Friday, January 19, 2024 8:30 a.m. – 4:30 p.m.

**Day 8:** Project Work in Project Learning Groups and specialist presentation(s) Full Day Virtual Session Friday, February 23, 2024 8:30 a.m. – 4:30 p.m.

**Day 9:** Project Work in Project Learning Groups and specialist presentation(s) Full Day Virtual Session Friday, April 5, 2024 8:30 a.m. – 4:30 p.m.

**Poster Feedback Session (optional)** Half Day Virtual Session Friday, April 26, 2024 1:00 p.m. – 4:30 p.m.

### Module 5: Project Presentation

**Day 10:** Project Presentations to CEOs, Medical Department Heads, Senior Management, and invited guests Full Day In-Person Session Friday, June 7, 2024 8:30 a.m. – 4:30 p.m.

### Post-Program Follow-Up

Follow-up session to provide continued support for ongoing and/or new project(s) Half Day Virtual Session Friday, November 15, 2024 1:00 p.m. – 4:30 p.m.

To learn more information about Telfer Executive Programs or to register:

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