

PROGRAM SCHEDULE

DATE AND TIME

Module 1: Quality and Project Management

Quality & Patient Safety in the Healthcare Environment	Full Day Virtual Session	Thursday, October 7, 2021 8:00 a.m. to 4:30 p.m.
Healthcare Project Management	Full Day Virtual Session	Friday, October 8, 2021 8:00 a.m. to 4:30 p.m.

Module 2: Measurement in Healthcare

Healthcare Quality & Safety Metrics	Full Day Virtual Session	Thursday, November 4, 2021 8:00 a.m. to 4:30 p.m.
Performance Management and Business Processes	Full Day Virtual Session	Friday, November 5, 2021 8:00 a.m. to 4:30 p.m.

Module 3: Enabling Change Through Effective Leadership

Leading Change	Full Day Virtual Session	Thursday, December 9, 2021 8:00 a.m. to 4:30 p.m.
Leadership Awareness and Styles	Full Day Virtual Session	Friday, December 10, 2021 8:00 a.m. to 4:30 p.m.

Quality Improvement & Safety Project

Project Work in Project Learning Groups and specialist presentation(s)	Full Day Virtual Session	Friday, January 21, 2022 8:00 a.m. to 4:30 p.m.
Project Work in Project Learning Groups and specialist presentation(s)	Full Day Virtual Session	Friday, February 25, 2022 8:00 a.m. to 4:30 p.m.
Project Work in Project Learning Groups and specialist presentation(s)	Full Day Virtual Session	Friday, April 1, 2022 8:00 a.m. to 4:30 p.m.

Poster Feedback Session (optional)	Half Day Virtual Session	Friday, April 29, 2022 1:00 p.m. to 4:00 p.m.
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DATE AND TIME

Project Presentation

Project Presentations to CEOs, Medical Department Heads, Senior Management, and invited guests

Full Day
Virtual Session

Friday, June 3, 2022
8:00 a.m. to 4:30 p.m.

Post-Program Follow-Up

Follow-up session to provide continued support for ongoing and/or new project(s)

Half Day
Virtual Session

Friday, November 25, 2022
1:00 p.m. to 4:00 p.m.