



**La série de conférences webinaire
MGSS PDG-en-résidence avec Matthew
Anderson, Président-directeur général
de Santé Ontario**

**MHA CEO-in-Residence Speaker Series
Webinar with Matthew Anderson,
President and CEO of Ontario Health**



Please note that this webinar will be conducted in English only. This event is being recorded. A recording of the webinar will be available in a few days. Watch your inbox for on-demand access instructions.

We will be hosting a 30 minute Q&A at the end of the presentation. Please submit your questions throughout the event by using the Q&A feature.

WEBINAR

MATTHEW ANDERSON

Président-directeur général
Santé Ontario

Matthew Anderson est un leader chevronné en soins de santé, un rassembleur et un défenseur des changements positifs. Il est très respecté dans l'ensemble du système de soins de santé de l'Ontario pour sa grande capacité à mettre l'accent sur les besoins et les expériences des patients et des aidants. Avant de rejoindre Santé Ontario, Matthew était président-directeur général de Lakeridge Health, l'un des plus grands réseaux d'hôpitaux communautaires de la province. Il a passé plus de trois ans à superviser le fonctionnement de cinq hôpitaux accueillant quatre services d'urgence, ainsi que plus de 5 000 médecins et membres du personnel, et à travailler avec des partenaires communautaires pour mettre en œuvre un système régional de soins aux familles dans la région de Durham.

Matthew travaille dans le domaine des soins de santé depuis 1992, et a vite gravi les échelons. Il est devenu dirigeant principal de l'information en 1998, puis vice-président du Réseau universitaire de santé en 2000. En 2008, il a été nommé président-directeur général du réseau local d'intégration des services de santé du Centre-Toronto et en 2010, il est devenu PDG du réseau de santé William Osler.

MATTHEW ANDERSON

President and CEO
Ontario Health

Matthew Anderson is an experienced health care leader, team-builder and advocate for positive change. He is widely respected across Ontario's health care system for his intense focus on the needs and experiences of patients and caregivers. Before joining Ontario Health, Matthew was President and CEO of Lakeridge Health, one of the largest community hospital systems in the province. He spent over three years overseeing the operation of five hospitals with four emergency departments and more than 5,000 physicians and staff, working with community partners to build a regional system of care for families in the Durham Region.

Matthew has been working in health care since 1992, and he has risen quickly through the ranks. He became Chief Information Officer of University Health Network (UHN) in 1998, and a Vice President at UHN in 2000. In 2008, he was named CEO of the Toronto Central Local Health Integration Network and in 2010, became CEO of William Osler Health System.



**Ontario
Health**

Ontario Health: The Province's New Health Agency

**Matthew Anderson
President & Chief Executive Officer**



Ontario Health

“... building a health system that works for everyone by integrating provincial health agencies and programs to **improve the patient experience**”

- ✓ Responsible for **developing a modern and connected health care system** for every Ontarian
- ✓ **Bringing together the strengths of 21 agencies**, and the unique expertise of their highly skilled staff, and applying the best of what they do to benefit all Ontarians.



- Expansion of the current **exceptional clinical guidance** and quality improvement practices



- Application of current **best-in-class models** to other parts of the health sector such as mental health
- Consistent oversight of **high quality health care** delivery across Ontario



- More efficient approach to coordinating health care services for patients, improving the **patient experience** and enabling innovation
- Advancement of **digital first** approach to health care, such as virtual care



- **Clear accountability** for monitoring and evaluating the quality of health care services

Who we are today

21

agencies

- ✓ Health Quality Ontario
- ✓ Cancer Care Ontario
- ✓ Trillium Gift of Life Network
- ✓ Health Shared Services
- ✓ eHealth Ontario
- ✓ Health Force Ontario
- ✓ 14 Local Health Integration Networks
- ✓ Ontario Telemedicine Network

140+

sites across the province

11,800+

staff

\$6B

operating budget

\$25.5B

transfer payments to health service providers

1,851

accountability agreements with health service providers

1,022

quality improvement plans

2,000+

digital assets (systems and databases)

2,000

patient and caregiver advisors

14

home care programs

7,000+

staff support or provide home care

~\$888M

home care operation

~\$2B

home care service contracts

- ✓ ~150 home care service provider organizations;
- ✓ ~250 contracts

Our Home & Community Care Assets

- **42.5M** visits annually → **116K** visits per day
- **710K** patients received care and services
- **62K** patients received health support and services in schools
- **23.5K** patients received assistance for placement in long-term care homes
- **Many direct service programs**
 - Telehomecare
 - integrated palliative care teams
 - rapid response
 - health care connect, etc.
- **Partnerships and care pathways** with health service providers:
 - hospital diversion and discharge
 - transitional care programs, etc.

Vision Concepts

- Integration
- Patient, resident, client & citizen focused
- Less is more



Population Health vs. Health System

Select Sentinel Activities



- Merger
- Relationship with the Ministry of Health
- Relationship with providers

System Integration

- Ontario Health Teams
- Long-Term Care
- Primary Care
- Public Health
- Home and Community Care



Lessons from COVID-19



- Strong agencies
- Incredible commitment
- Siloes became chasms to overcome

Next Steps

- Prepare for Wave 2
 - Implement learnings fast!
 - Get schools open and keep them open
- Functional integration



Develop Strategy

Q&A

Today's webinar will be available to watch on-demand in a few business days. Keep an eye on your inbox for the link.

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Questions ou commentaires?

Questions or comments?

Veuillez envoyer un courriel à:

Please send an email to:

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